



Join the ivelah team – PS - Project Strategist

We celebrate an innovative working environment based on trust and empowerment. Our promise is to provide continuous dedication to all customers, team members, associates, partners, and the community. We are looking for likeminded individuals that share similar values and purpose. If you have a strong technical aptitude, can manage projects & service, believing you have a true customer centric philosophy, then a Project Management role with ivelah maybe what you are looking for.

The ideal candidate will have 5+ years working experience in the physical security industry. A broad understanding of access control and video surveillance technologies. With hands on and practical know how for deployment and operational practices.

POSITION: Project Strategist. (PS)

OBJECTIVE: Project Management, outstanding Customer Experience & Deployment Margin Performance

START DATE: Immediately.

LOCATION: Flexible – must be able to travel.

COMPENSATION: Attractive Salary + Vehicle + 401K + Healthcare

EXPERIENCE REQUIRED: On-Site Project Management / Enterprise level Security Systems / Service & Support

REPORTS TO: Senior Project Strategist

Key essentials and traits for the Project Strategist:

Endorse, promote the ivelah vision and standards.

Demonstrate, set the right expectations and good working practices with clients and subcontractors.

Adaptable, consider and accept change that will improve the lives of customers and team members.

Service, Provide exemplary customer service and maintain effective customer communication.

Key Requirements. our Project Strategist will fulfill:

Main Job Function:

-  Managing & supervising project installation teams, services, and warranties.
-  Monitor project progress and service call status with site visits/communication as necessary.
-  Confirm project completion with site visits/communication as necessary.
-  Communicating project/service progress to direct reports, logistics and ivelah ownership.
-  Use & maintain company software applications as instructed, with regular updates and usage routines.
-  Requesting parts and processing project/service parts within company guidelines and applications.
-  Regularly review costs and assess forecast for project needs. Provide logistics with insight & instruction.
-  Be informed & committed to knowing status of delivered parts and receipt thereof.
-  Virtual, on-line, webinar and instructional engagements both internal & external.
-  Supervision & scheduling of subcontractors.
-  Maintain & encourage positive relationships with subcontractors and vendors.
-  Ensure appropriate subcontractor paperwork & requirements are up-to-date before appointing.
-  Install, connect, & commission systems, if required.
-  Service, maintain, repair systems, if required.

www.ivelah.com

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800.216.0805 602.888.0688 (western) 330.331.2189 (eastern)

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Qualifications

- 🔗 Prepare detailed proposals and scopes in accordance with ivelah's formats.
- 🔗 Provide product evaluations and viability consensus for use on a project or ivelah line card.
- 🔗 Commitment to meetings, surveys, site walks, reviews, and internal meeting necessities.
- 🔗 Assist all ivelah personnel with technology insight and recommendations, if called upon.
- 🔗 Where required, provide expertise and technical assistance to Development Strategists.
- 🔗 Provide Engagement Strategists with data, insight, and feedback when required.
- 🔗 Adopt a positive outlook and approach for email communication – be courteous, responsive, and prompt.
- 🔗 Maintain, update and effect internal changes with poise and purpose.
- 🔗 Willing to pitch in a take on tasks outside the standard "Project Role"

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